



The Exclusive **PRIORITY ACCESS** Program

Megger[®]

WWW.MEGGER.COM/US

- **Expert Technical Assistance**
 - Annual On-Site Training
 - Engineering Consultation & Results Analysis
 - 24/7 Telephone Support
- **Maximize Uptime**
 - Expedited Repair Services
 - Loaner Units & Standard Accessories
- **Keep Pace with Industry Practices & Trends**

Maximize your investment in your Megger test equipment

PRIORITY ACCESS provides guaranteed technical and product support services to maximize your investment in Megger Test Equipment.

24/7 telephone support: The Megger technical support team will assist and guide clients in configuring the test equipment, performing tests, and saving the results for future trending and record keeping. Assistance includes troubleshooting and ensuring proper operation of the equipment. Clients will have access to expert interpretation of IEEE/ANSI standards when testing a unique equipment with special applications. A hotline number will be provided to PRIORITY ACCESS Program clients to call 365 days a year.

Engineering consultation and results analysis: In addition to standard technical support, clients will be provided with results and data analysis with recommendations in line with international standards and guidelines. Megger's PRIORITY ACCESS Engineers will assist clients in making accurate diagnosis and formulating actions to be taken on the asset under test. For questionable readings, advice will be given including other recommended tests, corrective actions, and alternative procedures to determine the health and integrity of the asset under test. Data interpretation and results trending will help clients to make informed decisions about their equipment with confidence.

Annual calibration and NIST certification: Megger recommends all of its equipment to be calibrated once a year. Clients will be provided with free annual calibration and certificates traceable to NIST (National Institute of Standards and Technology) for the second and subsequent years the product(s) is in the PRIORITY ACCESS Program. Additionally, clients will be notified when the next calibration is due.

Loaner unit and standard accessories: If the test equipment or any of its standard accessories are not operating correctly, clients can contact a PRIORITY ACCESS specialist and request a loaner unit, which will be provided within 1-2 business days.

Expedited repair service: Megger guarantees a priority turnaround on repairs for PRIORITY ACCESS clients.

Annual onsite training: Clients will be provided with product and application training either at a Megger facility or client's site within the United States (up to four days at one location). Training can be customized to suit client requirements. Engineers will provide classroom and hands-on training.

Megger – The Company

For more than a century Megger, the company that developed the world's first practical insulation testers and multimeters, has been



renowned for innovation. Today, Megger's passion for innovation is undiminished and is complemented by its unrivalled expertise in test and measurement. The company is an undisputed global leader in power test technology with products that include insulation

testers, protective relay test sets, power quality analyzers, circuit breaker test sets, transformer condition analyzers, and cable fault locators. Megger's extensive product portfolio and its enviable reputation for providing practical, convenient, and cost-effective solutions makes it the single source of choice for every test and measurement requirement.



Engineering Consultation and Hands-On Resources

Whether you are at one of the Megger manufacturing facilities or select the option of onsite consultation, Megger believes the best method to ensure clients knowledge of the instrument is a hands-on approach to learning. Our goal is to be a partner to our clients by developing in-house competencies they need to handle



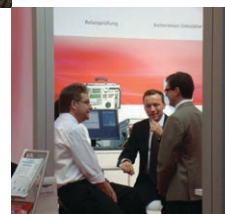
centers that are equipped with classrooms and indoor/outdoor substations, grounding fields, protective relay and circuit breaker hands-on labs. With demand stronger than ever for the existing product range and the launch of

the emerging requirements in power test technology. Our facilities include learning

more innovative power test products imminent, Megger has significantly strengthened its technical operation with the appointment of experienced engineers to work on this endeavor.

International Organization with Local Knowledge

Megger's consultation initiatives are part of the company's ongoing efforts to bring knowledge of our products to all power communities, both domestically and internationally. With more than 14 support locations and manufacturer representatives in 170 countries, Megger offers access to test technology in places locally more than anyone else in the industry. Megger's strong belief is that if you provide clients with the resources on a local level, it will help ensure their understanding of how to operate and maintain Megger instruments safely and efficiently.





12 Month extended warranty: All units enrolled in the PRIORITY ACCESS Program will be covered by the 12-month extended warranty program.

Qualifying Products: PRIORITY ACCESS option is available for the DELTA2000, DELTA3000 and DELTA4000 Series model units.

PowerDB Advanced software upgrades and support: Megger's PowerDB software is regularly updated to add new features and enhancements, and takes into account client feedback. PRIORITY ACCESS clients will get free software upgrades for future versions of PowerDB Advanced.

One factor that makes PRIORITY ACCESS a good choice is the clear cost benefit for you and your instrument. If you were to purchase each option separately, the first year cost would be over \$29,500. The current price for the PRIORITY ACCESS Program is now only \$9,500.00.

New PRIORITY ACCESS (US & Canada only)	Optional Annual Plans		
	1 Year	Additional Years	Value
One Day of Start-Up	■		\$2,000.00
Equipment Firmware Upgrades & Operational Support	■	■	\$500.00
PowerDB Advanced Upgrades & Phone Support	■	■	\$100.00
PowerDB PRO Upgrades & Phone Support	■	■	\$400.00
24x7 Telephone Support	■	■	\$6,000.00
Engineering Consultation & Results Interpretation Assistance; during business hours	■	■	\$7,500.00
Loaner Unit & Standard Accessories	■	■	\$5,000.00
Annual On-Site Training (up to 4 days, single location)	■	■	\$8,000.00
Product Certification to NIST		■	\$295.00
Extended Warranty		■	\$2,500.00
Total if purchased separately	\$29,500.00	\$30,295.00	
PRIORITY ACCESS Program	\$9,500.00	\$9,500.00	

Contact our Megger PRIORITY ACCESS Specialist

With demand stronger than ever for providing a higher level of customer service, Megger has significantly strengthened its operation with Shay Yackee Support Specialist.



Shay Yackee
214-330-3273

Megger's dedicated PRIORITY ACCESS support specialist is your central point of contact providing quick response time to your product or service issues. For additional information on this program contact:

priorityaccess@megger.com

Megger[®]



4271 Bronze Way Dallas, TX 75237-1019 USA

T 1 800 723 2861

T 1 214 333 3201

F 1 214 331 7399



These experts represent years of power factor testing experience. Put them on your team today with the Megger PRIORITY ACCESS Program.



Dinesh Chhajer, P.E.

Dinesh is an applications engineer for Megger in the Technical Support Group. He holds a Master's degree in Electrical Engineering from University of Texas in Arlington. Dinesh previously worked as a substation design engineer and substation maintenance engineer with POWER Engineers Inc. gaining experience and specializing in the areas of transformers, batteries and power quality.



Robert Foster

Robert is an applications engineer with Megger, specializing in high voltage circuit breaker and transformer testing. He graduated from California State University, with a Bachelors of Science in Mechatronic Engineering and Physics. After graduation he worked as a Field Service Engineer for ABB in the high voltage dead tank circuit breaker division.



Bret Hammonds

With over 15 years hands-on field testing experience, Bret provides a unique understanding of the methodology of insulation power factor testing and properly maintaining a variety of substation electrical apparatus. Bret holds an Electrical Engineering degree from Texas Tech University and has performed and directed field testing services in industrial, electric utility, government and commercial installations.



Volney Naranjo

Volney Naranjo is an applications engineer at Megger for substation applications and protective relay testing. He graduated from the University of Valle in Cali, Columbia with a Bachelor of Science in Electrical Engineering. Volney has over ten years of experience working in the power engineering environment including providing professional services for design, testing and commissioning of power systems.



Diego Robalino, Ph.D.

Diego Robalino received his Ph.D. degree in Electrical Engineering from Tennessee Technological University. His experience includes ten years working for the Oil and Gas industry managing design, construction and commissioning of electrical and electro-mechanical projects; as well as research and university lecturing. He is an active member of IEEE, ASTM and PMI. Dr. Robalino is a lead applications engineer for Megger.



Matz Olen

Matz is a graduate from the Royal Institute of Technology in Sweden and started his professional career at IFM Akustikbyran AB as a consultant in the power industry. Formerly with Pax Diagnostics, specialists in test systems for transformers, Matz is the Director of Transformer Testing Methods & Technology for Megger.